

Warranty Claims Procedure

The validity of a product warranty claim under this Limited Warranty depends upon your following of these simple steps. **To make a product warranty claim please follow steps A-D:**

- A.** Obtain Warranty Claim Number: Call HealthWay Customer Service at 315-298-2904 to obtain a Warranty Claim Number for your unit.
- B.** Packaging and Shipping: Carefully pack the product in its original carton with original packaging materials or comparable box and materials to avoid damage in shipping. For convenience in tracking your shipment, HealthWay recommends that you ship the unit by United Parcel Service (UPS). **ALL OUTBOUND AND RETURN WARRANTY PRODUCT SHIPPING CHARGES MUST BE PREPAID BY YOU.**
HealthWay cannot accept freight collect shipments.
- C.** Assemble and Enclose Information: Enclose the following information in an envelope and tape the envelope to the unit itself:
- (1) your Warranty Claim Number
 - (2) your name, complete address with zip code, and telephone number
 - (3) a dated sales receipt or dated Proof of Purchase; and
 - (4) a short specific description of the malfunction
- D.** Ship the Product prepaid to:
Warranty Claim Department
Warranty Claim Number _____

HealthWay Products, Inc..
3420 Maple Ave.
Pulaski, NY 13142 USA

This shipping address and the Warranty Claim Number must, without exception, appear on the outside of the shipping carton.



HealthWay®

3420 Maple Avenue
Pulaski, NY 13142 USA

Ph. (+1 Int'l) 315.298.2917 FAX: (+1 Int'l) 315.298.6992

www.healthway.com

The Global Leaders in Air Quality Solutions

HealthWay Owner's Manual

DFS Disinfectant Filtration System
Portable Room Air Cleaner

10600-2 Compact

healthy air |
for all your indoor spaces™

Return your Warranty Registration card today to ensure you will receive all the benefits you are entitled to.

Once your Healthway purchase is registered, you're eligible to receive all the privileges of owning a Healthway product. So complete and return the Warranty Registration card enclosed with your purchase at once. And take advantage of these important benefits.

Warranty Verification: Registering your product within 10 days confirms your right to maximum protection under the terms and conditions of your Healthway Limited Warranty.

Owner Confirmation: Your completed Warranty Registration Card serves as verification of ownership in the event of product theft or loss.

Model Registration: Returning your Warranty Registration card right away guarantees you will receive all the information and special offers which you qualify for as the owner of your model.

Please Note:

Your HealthWay® DFS Air Cleaner has been carefully packaged to avoid damage in shipping and storage. **Retain this packaging.**

Please inspect your unit to insure that you receive the product free of any visible signs of damage. If you detect any damage, you should file a claim with the shipping company or carrier within 15 days of receipt.

The HealthWay® DFS Air Cleaner is designed for “plug and play” operation and comes complete, ready for use. Simply follow the instructions for set up contained in this owner's manual.

To receive maximum benefit from the HealthWay DFS Air Cleaner, we recommend replacing the DFS Main Filter every 12 months, and the Carbon Post Filter and bottom Carbon Adsorption Filter every 3 months. Please call place of purchase for replacement filters.

Important Safety Precautions

Please read all instructions before operating your air purifier. Basic precautions should always be observed when using electric appliances to reduce the risk of fire, shock and injury.

Observe the following general precautions to insure effective, safe and trouble-free operation of your HealthWay® DFS Air Cleaner.

Warning: This air purifier must be plugged into a 120 Volt, AC earth grounded outlet. Do not use this air purifier with a wall outlet adapter. **Do not operate this air purifier with an extension cord.**

1. **Plug the unit DIRECTLY** into an earth grounded standard 120 volt, AC electrical outlet. Insert the plug into the outlet fully. The plug is a polarized line plug (one blade is wider than the other) and can only be inserted one way as a safety feature.
2. **Place the unit on a flat and level surface** to allow continuous airflow to the bottom intake and out the top outlet grill.
3. **Always unplug the air purifier** before moving it, opening the top lid, changing the post filter, main filter or before cleaning.
(Clean only with a dry, non-static cloth.)
4. **Do not place any foreign objects inside the unit** because electric shock and injury could result.
5. **Do not use the unit if any part is missing** or damaged in any way.
6. **Do not run power cord under carpeting or near heaters, registers, radiators, stoves or fireplaces.** To avoid a tripping hazard, keep the power cord away from traffic areas.
7. **Never operate the air purifier in areas where combustible gases** or vapors are present or any other flammable materials.
8. **Never immerse the unit in water or other liquids**, spray the air purifier with liquids or clean the air purifier under running water.

Warranty Information *(continued)*

Limited Warranty:

This Limited Warranty applies only to the repair or replacement of any manufactured or supplied part of this product which, upon inspection by HealthWay® authorized personnel, proves to have failed in normal use due to defects in material or workmanship. The sole responsibility of HealthWay® under this Limited Warranty is, in its sole discretion, to either repair or replace a duly registered product (or defective part thereof) with the same or a comparable model within a reasonable period of time, subject to the following exclusions, limitations, statutory rights, and warranty claim procedures. This Limited Warranty is exclusive, and HealthWay® expressly disclaims all other or additional warranties, whether written or oral, expressed or implied, including, but not limited to, warranties of merchantability, workmanship, or fitness for a particular purpose.

Exclusions:

- A. This Limited Warranty does not apply, or is void, as to any product or part damaged by (1) accident, misuse, abuse, or lack of reasonable care or normal maintenance; (2) installation or operation under conditions other than those recommended by HealthWay®; (3) subjecting the product to any but the specified voltage; (4) servicing or disassembly by unauthorized personnel; (5) removing or defacing the serial number; or (6) modifying the original factory-assembled unit in any way.
- B. THIS LIMITED WARRANTY DOES NOT APPLY TO SHIPPING CHARGES FOR PRODUCT SHIPPED TO OR FROM THE FACTORY OR DESIGNATED SERVICE CENTER IN CONNECTION WITH WARRANTY CLAIMS NOR DOES IT APPLY TO ANY DAMAGES OCCURRING DURING SUCH SHIPMENT.**
- C. This Limited Warranty does not apply to installation, removal, reinstallation, and/or related expenses.
This Limited Warranty does not apply to replaceable filters.

Limitations:

HealthWay® shall not be liable for property, incidental, and/or consequential damages of any kind and, unless otherwise prescribed by applicable state law, HealthWay® shall not be liable for personal injury resulting from malfunctions, defects, misuse, improper operation or installation, or alteration of a HealthWay® product or any part thereof. The exclusive remedy for a breach of this Limited Warranty is the repair or replacement of the defective product. In no case, shall liability under any other remedy prescribed by law exceed the purchase price of the product.

Statutory Rights:

This Limited Warranty, subject to the above exclusions and limitations, gives you specific legal rights in addition to statutory rights you may have under applicable state law. Some states, however, do not permit the limitation or exclusion of incidental or consequential damages, so such limitation may not apply to you. To the extent that any provision of this Limited Warranty is inconsistent with applicable law, such provision shall be deemed void or amended, as necessary, to comply with such law.

Trouble Shooting Guide:

Symptom	Check / Remedy
Unit will not turn ON	<ul style="list-style-type: none"> • Is the unit plugged into a "working" 120 Volt, AC, earth grounded outlet? • Is the unit's top cover in place, and snapped shut? • Is the Main Filter locked in place, with the Main Filter locking handles facing toward the center of the unit?
Unit will still not turn ON	<ul style="list-style-type: none"> • Call HealthWay® Customer Service.
Unit is ON, but no speed change	<ul style="list-style-type: none"> • Call HealthWay® Customer Service.
Unit runs, but power light is OFF	<ul style="list-style-type: none"> • Lamp is burned out • Call HealthWay® Customer Service.
Main Filter light is OUT	<ul style="list-style-type: none"> • Replace Main Filter. • Main Filter has reached its contaminant holding capacity.
Bio Monitor light is OUT	<ul style="list-style-type: none"> • Call HealthWay® Customer Service.

HealthWay offers a Limited Warranty on all consumer products.

- 1) Retain proof of purchase and the original box and packaging materials.
- 2) Mail **Warranty Registration Card** within 10 days of date of original purchase.

OR

- 1) Fax **Warranty Registration Card** within 10 days of date of original purchase.
- 2) To make a product claim, call **1-315-298-2904** to obtain a warranty claim number.

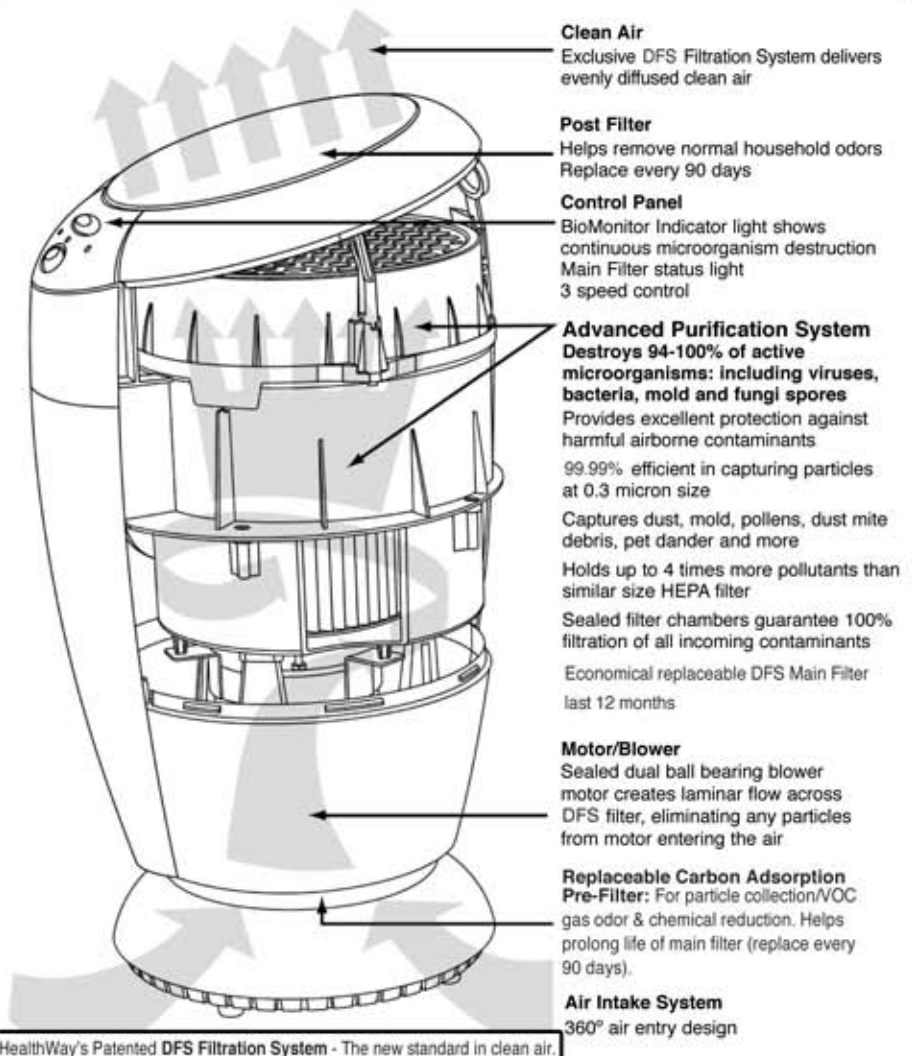
Product Registration:

HealthWay makes a "Limited Warranty" ONLY to the original retail purchaser who completes the enclosed Warranty Registration Card within 10 days of purchase and faxes it to 1-315-298-6992 (add +1 for International faxing) or mail the card to: **HealthWay Products, Inc. PO Box 485, 3420 Maple Ave., Pulaski, NY 13142.** For questions or concerns please call **315-298-2904 OR 1-800-843-3860** (add +1 for International calls).

WARNING: To prevent fire or shock hazard, do not expose this unit to rain or moisture.

Important Safety Precautions (continued)

9. **The air purifier is designed for indoors**, do not use this air purifier outdoors.
10. **Do not operate this unit with a damaged cord or plug**, or after the unit malfunctions or has been damaged in any manner. Call HealthWay® Customer Service at 1-315-298-2904 for servicing instructions.
11. **This unit is designed for residential use only. Do not use in industrial or severe commercial applications.**
12. **A short power supply cord is provided** to reduce the risk resulting from becoming entangled in or tripping over a long cord. Do not use extension cords with this unit.



Where to Place the Air Purifier:

The 10000 Series DFS Air Cleaner is designed as a portable floor model. **Place the air purifier anywhere in the room; being careful not to block air from "entering" the intake grill, or "exiting" the top grill cover.** Do not place the air purifier where drapes or other objects block airflow. For best performance, it is recommended to place the air purifier at least two (2) feet from walls and other obstructions.

Air Cleaner Operation:

After removing the protective plastic from the unit – plug the unit into a standard 120 volt earth grounded AC circuit and turn the On/Off button on the control panel. The control panel lights should be illuminated as follows:

On/Off - green light is **ON**

Main Filter - green light is **ON**

Bio Monitor - green light is **ON**

The HealthWay® indicator light system is an all "green" system. When the unit is operating properly, both indicator lights will be "green".

Main Filter Light:

When the DFS Main Filter light is operating at ultimate efficiency, the green light is always ON. When the light goes OFF, this is your indication to replace the DFS Main Filter. The average life expectancy of the DFS Main Filter is 12 months. Please call place of purchase for replacement filter.

Bio Monitor Light:

Green light ON indicates that airborne microorganisms are continuously being destroyed in the DFS Filtration System. If the light goes OFF, microorganism destruction has been interrupted. Immediately turn off the unit and unplug it from the outlet. Call HealthWay® customer service at 1-315-298-2904 or 1.800-843-3860 for servicing instructions.

Cleaning the Unit:

Before cleaning the unit, shut the air purifier OFF and unplug it from the outlet. Clean exterior surfaces only with a soft cloth dampened with water. Do not use abrasive cleansers. Do not spray the unit with any liquid cleaner. Wipe the intake grill weekly with a clean, dry non-static cloth.

Filter Replacement:

DFS Main Filter — Replace every 12 months for maximum decontamination.
Post Filter — Replace every 3 months to insure continued control of household odors.
Carbon Adsorption Filter — Replace every 3 months for consistent particulate collection and chemical reduction..

Ordering Replacement Filters:

To order replacement filters, please call place of purchase.

Post Filter Installation Instructions:



1. Turn the air purifier off and unplug from power outlet.
2. To access post filter, release latch, open and raise lid. (Fig. A) Separate lid from the air purifier. Turn over to reveal inside of lid.
3. Remove the post filter by pulling it from the inside rim of the lid and discard. (Fig. B)
4. Carefully place new post filter in the lid. Press filter under the five tabs in the rim of the lid to secure in place. (Fig. C)
5. Replace the lid by matching the front tab to the catch below the control panel buttons, and press down gently until rear latch engages. Plug air purifier into power outlet and turn on.

Note: Replacing Carbon Pre-Filter (Bottom base of machine):

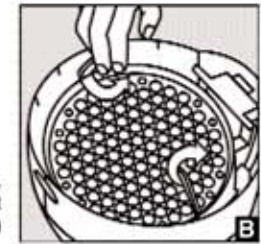
- 1) Turn the air purifier off and unplug from wall outlet. 2) To remove pre-filter near base of the unit, gently pull apart velcro ends and discard.
- 3) Carefully wrap new pre-filter around base snugly & attach velcro ends.

DFS Main Filter Installation Instructions

When the green Main Filter indicator light goes OFF, it is time to replace the DFS Main Filter. The average life expectancy of the DFS Main Filter is 12 months.



1. Turn the air purifier off and unplug from power outlet.
2. To access DFS Main Filter, release latch, open and raise lid. (Fig. A) Separate lid from the air purifier and set aside.



3. To release DFS Main Filter, move both gray handles toward front of air purifier. (Fig. B)



4. To remove DFS Main Filter, lift filter from the internal chamber. (Fig. C)

Before installing the new DFS Main Filter, make sure the filter seal "O" ring is seated properly in the "O" ring channel.

5. To load DFS Main Filter, align hole in filter tab with brass pin. Press filter down. To lock filter in place, move both gray handles in toward the center of the filter as shown. (Fig. D)

6. Replace lid and latch. Plug air purifier into power outlet and turn on. Note: The proper filter must be used and loaded correctly or air purifier will not turn on. For additional instructions call Customer Service at 1-800-843-3860

Carbon Pre-Filter Installation Instructions

1. Turn the air purifier off and unplug from outlet.
2. To remove pre-filter located near base of the unit, gently pull apart velcro ends and discard.
3. Carefully wrap new Carbon Pre-filter around base snugly and attach velcro ends together.