

Warranty Claims Procedure

The validity of a product warranty claim under this Limited Warranty depends upon your following of these simple steps. **To make a product warranty claim please follow steps A-D:**

- A.** Obtain Warranty Claim Number: Call HealthWay Customer Service at 1-315-298-2904 (+1 First for international calls) to obtain a Warranty Claim Number for your unit.
- B.** Packaging and Shipping: Carefully pack the product in its original carton with original packaging materials or comparable box and materials to avoid damage in shipping. For convenience in tracking your shipment, HealthWay recommends that you ship the unit by United Parcel Service (UPS). **ALL OUTBOUND AND RETURN WARRANTY PRODUCT SHIPPING CHARGES MUST BE PREPAID BY YOU**
HealthWay cannot accept freight collect shipments
- C.** Assemble and Enclose Information: Enclose the following information in an envelope and tape the envelope to the unit itself:
(1) your Warranty Claim Number
(2) your name, complete address with zip code, and telephone number
(3) a dated sales receipt or dated Proof of Purchase; and
(4) a short specific description of the malfunction
- D.** Ship the Product prepaid to:
Warranty Claim Department
Warranty Claim Number _____
HealthWay Products, Inc.
3420 Maple Ave.
Pulaski, NY 13142

This shipping address and the Warranty Claim Number must, without exception, appear on the outside of the shipping carton



HealthWay®

3420 Maple Ave., Pulaski, NY 13142-0485
ph. 315.298.2904 or 800.843.3860 (add +1 for Int'l calls)
FAX: 315.298.6992 www.healthway.com

HealthWay

The Global Leader in Air Quality Solutions

Owner's Manual

healthy air
for all your indoor spaces



HealthWay DFS Integrated Air System



Return your Warranty Registration Card today to ensure you receive all the benefits you are entitled to.

Once your HealthWay purchase is registered, you're eligible to receive all the privileges of owning a HealthWay product. So complete and return the Warranty Registration Card enclosed with your purchase at once. And take advantage of these important benefits.

Warranty Verification: Registering your product within 10 days confirms your right to maximum protection under the terms and conditions of your HealthWay Limited Warranty.

Owner Confirmation: Your completed Warranty Registration Card serves as verification of ownership in the event of product theft or loss.

Model Registration: Returning your Warranty Registration Card immediately guarantees you will receive all the information and special offers which you qualify for as a product owner.

Please Note:

Your HealthWay® DFS Air Cleaner has been carefully packaged to avoid damage in shipping and storage. **Retain this packaging.**

Please inspect your unit to insure that you receive the product free of any visible signs of damage. If you detect any damage, you should file a claim with the shipping company or carrier within 15 days of receipt.

The HealthWay® DFS Air Cleaner is designed for “plug and play” operation and comes complete, ready for use. Simply follow the instructions for set up contained in this owner's manual.

Important Safety Precautions

Please read all instructions before operating your air purifier. Basic precautions should always be observed when using electric appliances to reduce the risk of fire, shock and injury.

Observe the following general precautions to insure effective, safe and trouble-free operation of your HealthWay® DFS Air Cleaner.

Warning: This air purifier must be plugged into a 120 Volt, AC earth grounded outlet. Do not use this air purifier with a wall outlet adapter. **Do not operate this air purifier with an extension cord.**

1. **Plug the unit DIRECTLY** into an earth grounded standard 120 volt, AC electrical outlet. Insert the plug into the outlet fully. The plug is a polarized line plug (one blade is wider than the other) and can only be inserted one way as a safety feature.
2. **Place the unit on a flat and level surface** to allow continuous airflow and leave a gap from the floor to the blanket or sheet to prevent any blockage.
3. **Always unplug the air purifier** before moving it, opening, changing a filter or before cleaning.
(Clean only with a dry, non-static cloth.)
4. **Do not place any foreign objects inside the unit** because electric shock and injury could result.
5. **Do not use the unit if any part is missing** or damaged in any way.
6. **Do not run power cord under carpeting or near heaters, registers, radiators, stoves or fireplaces.** To avoid a tripping hazard, keep the power cord away from traffic areas.
7. **Never operate the air purifier in areas where combustible gases** or vapors are present or any other flammable materials.
8. **Never immerse the unit in water or other liquids,** spray the air purifier with liquids or clean the air purifier under running water.

Warranty Information *(continued)*

Limited Warranty:

This Limited Warranty applies only to the repair or replacement of any manufactured or supplied part of this product which, upon inspection by HealthWay® authorized personnel, proves to have failed in normal use due to defects in material or workmanship. The sole responsibility of HealthWay® under this Limited Warranty is, in its sole discretion, to either repair or replace a duly registered product (or defective part thereof) with the same or a comparable model within a reasonable period of time, subject to the following exclusions, limitations, statutory rights, and warranty claim procedures. This Limited Warranty is exclusive, and HealthWay® expressly disclaims all other or additional warranties, whether written or oral, expressed or implied, including, but not limited to, warranties of merchantability, workmanship, or fitness for a particular purpose.

Exclusions:

- A. This Limited Warranty does not apply, or is void, as to any product or part damaged by (1) accident, misuse, abuse, or lack of reasonable care or normal maintenance; (2) installation or operation under conditions other than those recommended by HealthWay®; (3) subjecting the product to any but the specified voltage; (4) servicing or disassembly by unauthorized personnel; (5) removing or defacing the serial number; or (6) modifying the original factory-assembled unit in any way.
- B. THIS LIMITED WARRANTY DOES NOT APPLY TO SHIPPING CHARGES FOR PRODUCT SHIPPED TO OR FROM THE FACTORY OR DESIGNATED SERVICE CENTER IN CONNECTION WITH WARRANTY CLAIMS NOR DOES IT APPLY TO ANY DAMAGES OCCURRING DURING SUCH SHIPMENT.**
- C. This Limited Warranty does not apply to installation, removal, reinstallation, and/or related expenses.
This Limited Warranty does not apply to replaceable filters.

Limitations:

HealthWay® shall not be liable for property, incidental, and/or consequential damages of any kind and, unless otherwise prescribed by applicable state law, HealthWay® shall not be liable for personal injury resulting from malfunctions, defects, misuse, improper operation or installation, or alteration of a HealthWay® product or any part thereof. The exclusive remedy for a breach of this Limited Warranty is the repair or replacement of the defective product. In no case, shall liability under any other remedy prescribed by law exceed the purchase price of the product.

Statutory Rights:

This Limited Warranty, subject to the above exclusions and limitations, gives you specific legal rights in addition to statutory rights you may have under applicable state law. Some states, however, do not permit the limitation or exclusion of incidental or consequential damages, so such limitation may not apply to you. To the extent that any provision of this Limited Warranty is inconsistent with applicable law, such provision shall be deemed void or amended, as necessary, to comply with such law.

Symptom & Remedy Chart

Symptom	Check / Remedy
Unit will not turn ON	- Is the unit plugged into a working 120 Volt, AC, earth grounded outlet? - Call HealthWay Customer Service
The unit will still not turn ON	- Call Healthway Customer Service
Unit is ON, but no change in speed	- Call Healthway Customer Service
Deodorizer Light is OUT	- Call HealthWay Customer Service
Bio Monitor Light is OUT	- Clean off wire side of DFS grid carefully with a pipe cleaner - Call HealthWay Customer Service

HealthWay offers a Limited Warranty on all consumer products.

- 1) Retain Proof of Purchase and the original box and packaging materials..
- 2) Mail Warranty Registration Card within 10 days of date of original purchase.

OR

- 1) Fax Warranty Registration Card within 10 days of date of original purchase.
- 2) To make a product claim, call 315-298-2904 (add +1 for international calls) to obtain a warranty claim number.

Product Registration:

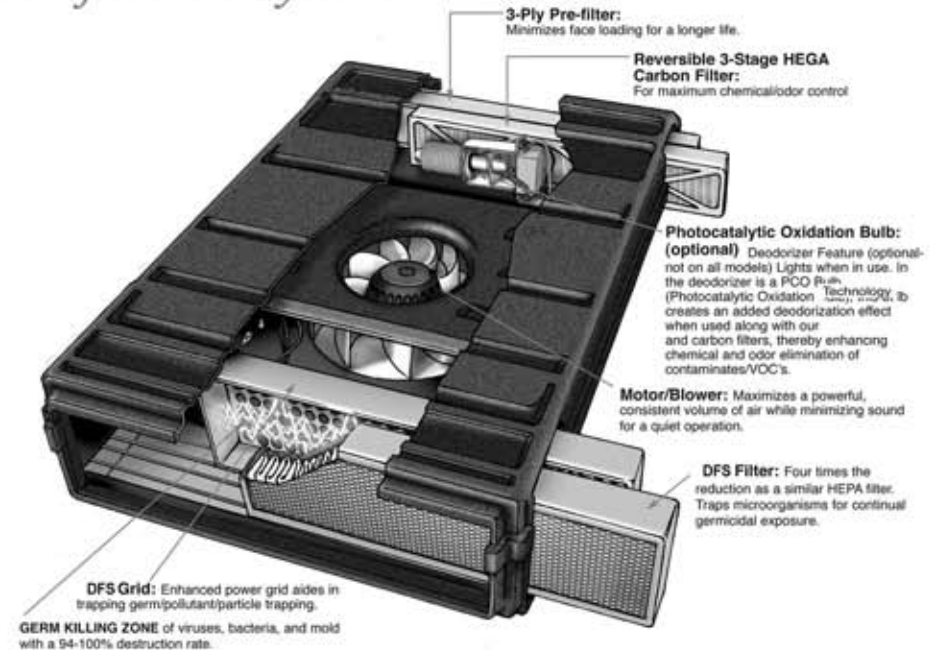
HealthWay makes this Limited Warranty ONLY to the original retail purchaser who completes the enclosed Warranty Registration Card within 10 days of purchase and faxes it to: 315-298-6992 or Toll Free phone: 1-800-843-3860 (add +1 for international calls) or mail it to: HealthWay Products, Inc., PO Box 485, Maple Ave., Pulaski, NY 13142.

Warning: To prevent fire or shock hazard, do not expose this unit to rain or moisture.

Important Safety Precautions (continued)

9. The air purifier is designed for indoors, do not use this purifier outdoors.
10. Do not operate this unit with a damaged cord or plug, or after the unit malfunctions or has been damaged in any manner. Call HealthWay Customer Service at 315-298-2904 or 1-800-843-3860 (+1 first for international calls).
11. A short power supply cord is provided to reduce the risk resulting from becoming entangled in or tripping over a long cord. Do not use extension cords with this unit.

HealthWay Integrated Air Purification System



You can't see it!

Where to Place the Air Purifier:

The HealthWay Integrated Air Purification System is designed to be put underneath a bed, couch or anything that it can slide under and not be blocked.

Air Purifier Operation:

After removing the unit from the packaging, plug into a standard 120 volt earth AC circuit and put it on desired speed (turbo, high, medium, or low).

Power light - Blue light is ON
Speed - Blue light is on desired speed
DFS Power- Blue light is ON
Bio Monitor- Blue light is ON
Deodorizer- Blue light is ON

DFS Power:

Be sure the unit is plugged in properly, if light is still OUT call HealthWay Customer Service.

Bio Monitor:

If the blue light goes OUT, remove the DFS Grid and carefully clean off the wire side with a pipe cleaner to remove dust or dirt. If the light still is OUT call HealthWay Customer Service.

Deodorizer:

If blue light goes out call HealthWay Customer Service.

How often should filters be changed?

Each filter has a different life expectancy and will need to be replaced in order to keep the unit working to its full potential. The Main Filter will need to be replaced every 12 months. The Pre-Filter should be replaced 12 months or same time as Main Filter (6 months in hostile environment), and the Carbon Filter should be replaced every 6 months.

Where to get new filters?

To order new filters, contact HealthWay at 315-298-2904, (+1 first for int'l calls).

Filter Maintenance and Replacement

Carbon Filter & Pre-Filter



1) Remove unit from under bed/couch.



2) With the unit facing you, remove the panel on the right side (side with caution sticker).



3) With the panel off, remove the carbon filter located on the left side, place off to the side of open panel.



4) Remove the pre-filter, located on the right side, carefully vacuum the filter to remove any dirt or bacteria, put back in place.

5) Take replacement Carbon filter and replace back into original position. Be sure to replace the pre-filter first.

6) Replace the panel and tightly secure the screws back into position.

Main Filter & DFS Grid



1) Remove panel on the left side of the unit (side with the interlock screw sticker).



2) Remove the Main Filter located on the left side of the opening.



3) Remove the DFS Grid located on the right side of the opening, refer to the sticker on the top of the grid for instructions on how to properly disconnect from unit.



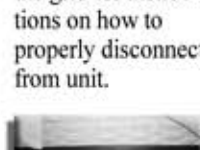
4) Carefully clean off the wire part of the grid with a pipe cleaner.



5) Replace the DFS Grid first, then insert Main Filter replacement with the airflow sticker facing outward.



6) Replace the panel and tightly secure the screws back into place, be sure the silver interlock screw is all the way in and tight.



7) Slide unit back under bed or couch with the front of unit approximately 6 inches from edge.



8) Be sure the blanket or sheet is up or off the floor to allow the unit to take in and release the air in the room.